



**EXCEPTIONAL OIL HEAT SERVICES
& COMPANY INFORMATION**

For Furnace or Boiler Systems

(717) 534-1903

stoverenergy.com

341 Gates Road • Hershey, PA 17033

PA HIC#918

TOTAL COMFORT PLAN

\$260 annually

Includes the following primary benefits:

 Heating System Efficiency Tune-Up

 24/7 Emergency Service

 100% Labor Coverage


 5 Cents off Each Gallon
(Refer to #12 in General Conditions)


 30% Discount on Parts


 Tank Inspection
& Replacement Warranty
UP TO \$1,500 COVERAGE*


*Does not cover material and labor to acid clean or replace the domestic hot water coil.


Includes these additional benefits:

 Annual system maintenance visit

 Standard parts included: nozzle, oil filter, and standard air filter

 Increases efficiency of your heating system

 Saves you money on fuel

 Prolongs the life of your heating system

 Extensive Tank Inspection
& Up To \$1,500 Replacement Coverage

- Ultrasonic and visual inspection performed to test integrity of oil tank (tank must be accessible and above ground)
- Tank must pass inspection to qualify. Non qualifying tanks are eligible for a \$200 replacement coupon.

*Oil tank area must have clear access to perform inspection. Tanks will not qualify if not accessible.

BASIC SYSTEM EFFICIENCY TUNE-UP

\$160 annually

Includes the following benefits:

 Heating System Efficiency Tune-Up

Standard heating system tune-up includes replacement of nozzle, oil filter, and standard air filter when applicable.

ADDITIONAL OIL WATER HEATER PREVENTATIVE MAINTENANCE PLAN

\$115 annually

Includes the following benefits:

 Annual Preventative Maintenance Tune-Up









Annual maintenance will extend the life of your oil-fired water heater as well as ensure that your system is producing the appropriate amount of hot water for your home. Our plan includes the cleaning or replacement of a nozzle and oil filter.

\$200
TOWARD AN OIL HEATING SYSTEM REPLACEMENT

*Save coupon for \$200 toward your heating system replacement. Cannot be combined with other offers. Limit of one per customer. Coupon only valid for equipment sold and installed by Stover Energy.



Stover Energy HVAC Services

- | | |
|--|--|
|  Heating Oil |  Propane Services |
|  Water Heaters |  Natural Gas Services |
|  Air Conditioning |  Duct Cleaning |
|  Heat Pumps |  Indoor Air Quality |



GENERAL CONDITIONS

REGISTRATION FORM

Name _____

Address _____

City/State/Zip _____

Billing Address
if different than above _____

City/State/Zip _____

Home Phone _____ Work Phone _____

Signature _____

Date _____

PLAN DESIRED

- Total Comfort Plan** **\$260**
- Total Comfort Plan with Oil-Fired Water Heater Coverage** **\$356**
- Basic System Efficiency Tune-Up** **\$160**
(Can pay at time of service)
- Water Heater Preventative Maintenance Plan Only** **\$115**
- I would like to include my Total Comfort Plan into my monthly oil budget plan payment

METHOD OF PAYMENT

- Check Enclosed (Amount) \$ _____
- Credit Card Discover Visa MasterCard Amex
- Card # _____
- Expiration Date _____

Stover Energy
341 Gates Road
Hershey, PA 17033

1. This agreement is between the customer and Stover Energy Services, herein referred to as the Company. This oil heat system service agreement is only valid if heating oil is also purchased through the Company. This agreement will automatically suspend if the customer ceases to pay for repair parts, labor, or other chargeable items when due, or renders or permits anyone other than the Company to perform service to the heating system and associated equipment, unless so instructed beforehand by the Company. There shall be no obligation upon the Company to perform any service or provide parts after termination of this agreement. Upon termination there shall be no refund or credits allowed. This agreement is transferable.

2. This agreement is offered to all customers subject to an inspection and approval of their equipment. If upon inspection, customer's equipment is found to be unacceptable or obsolete, customer's contract coverage will be cancelled and a pro-rated refund will be returned to the customer. Repairs required to place equipment in acceptable conditions are excluded and will be charged separately.

3. This agreement will become effective immediately following the inspection and approval of the customer's equipment, as required above, and payment of the invoice. This agreement is effective for a 12-month period and will automatically renew. If the customer elects monthly billing for the Total Comfort Plan and they cancel their account for any reason before the end of the 12-month period, the customer will be billed for remaining balance and payment in full will be due immediately.

4. Only EMERGENCY SERVICE will be performed outside of normal business hours (8:00 A.M.–4:30 P.M.) or on holidays. EMERGENCY SERVICE shall be defined as: NO heat, creating an unsafe condition or causing damage to property. Non-emergency work, if requested, would be billed at a prevailing rate of 1.5 times the standard fee with a minimum of one hour of service.

5. This agreement does not cover repair or service of this equipment damaged due to fire, flood, lightning, freeze-up, acts of God, or civil disturbance.

6. The Company will pay up to \$1,500 toward the replacement of your tank, once tested and qualified by an ultrasonic oil tank inspection, if a tank leak occurs subsequent to this test due to internal corrosion or due to a manufacturer's defect, or if a non-leaking tank is identified for proactive replacement. While we cannot guarantee that a leak will not occur or your tank will not fail after testing, we are providing these new services with the hope that by testing and monitoring, we are offering a long-term proactive tank replacement program for our customers. Accidental damage is not covered by the ultrasonic oil tank inspection program. The program does not cover environmental cleanup, property damage, waste disposal services, or other damages or losses caused by a tank leak or system failure, even if the tank has been tested and qualified ultrasonically and is enrolled in the ultrasonic oil tank inspection program.

7. The Company's obligation to furnish parts specifically listed herein shall be subject to the availability of parts through usual supply sources. Replacement of obsolete items for which parts are not available will be performed on a time and material basis.

8. The Company shall be liable solely for repairs to the covered equipment. Under no circumstances shall the Company be liable for any consequential or resultant damages or injury (including death) to persons or property, nor for damages resulting from defective equipment; loss or damage resulting from operation or non-operation of said equipment; delays in performing service; making repairs or installations of parts; because of strikes, accidents, explosions, or shortages; or due to other conditions beyond the control of the Company.

9. Part and labor discounts associated with the Total Comfort Plan or Water Heater Preventative Maintenance Plan are only eligible toward the replacement of existing parts and the required labor of the current heating system in place. The respective plan discounts will not be valid toward parts and labor associated with upgrading equipment, converting energy sources, or new equipment installations.

10. This agreement contains in the entire agreement of the parties hereto, and there are no promises, terms, conditions, or obligations other than printed herein.

11. Scheduling the date of your annual heating system efficiency tune-up is the responsibility of the homeowner each renewal period.

12. The 5 cent discount on each gallon will not be combined with any contract pricing plans.